



J.T. BYRNE
FUNERAL DIRECTORS

EST. 1989

*A qualified, independent,
local family funeral directors,
with two generations of expertise.*

*John Byrne Dip FD NAFD MBIFD
John Byrne Jnr Dip FD NAFD MBIFD
Angela Byrne Foundation Cert.*

INTRODUCTION

The death of a loved one always comes as a great shock, no matter what circumstances surround it. For bereaved families and friends, this is a time of great suffering, and the added pressure of making funeral arrangements can be as confusing as it is unwelcome.

At J T Byrne Funeral Directors we recognise that this is a hugely stressful time, and so we do everything we can to minimise the burden placed on you. By handling as much of the paperwork and as many of the practical necessities as possible, we allow you the space to come to terms with your loss at your own pace. Indeed, our caring service, encompassing two generations of expertise, begins the very moment you contact us, and may continue until long after the funeral.

J T Byrne Funeral Directors is a privately owned and Independent family funeral directors which was established in 1989 by John & Christine Byrne.

After many years serving a large multi-national company, John & Christine felt that they could provide a much more caring and sensitive service. In 1999, John Byrne Jnr. joined his mother and father within the family funeral directors, followed by their daughter, Angela in 2010. To this day, J T Byrne Funeral Directors is a truly independent funeral directors, owned by the Byrne family.

As the only fully qualified firm of funeral directors in Thornton, Cleveleys and Fleetwood, we can guarantee that you receive a truly professional service that is provided by local people, and which focuses on your needs. We do all we can to help you through the shock of losing a loved one and provide you with the support you need to make it through the difficult days ahead

In this information booklet we will introduce our service, explaining the many ways in which we can help you and your family to come to terms with your loss. Planning the funeral may take some time; please remember that we are always on hand to offer advice and guidance at any stage, should you need it.

FIRST STEPS

The procedure to be followed after a death depends very much on the circumstances surrounding it, but in all cases, the Medical Certificate of Cause of Death must be obtained, either from a doctor, paramedic, or registered nurse. This enables you to register the death and obtain the Death Certificate.

These are general guidelines, but we recognise how difficult this initial process can be, so please telephone us if you need help at any stage and we will do our utmost to help.

IF THE DEATH OCCURS IN HOSPITAL

The hospital staff will contact the person named by the deceased as next of kin, and the body will be kept in the hospital's mortuary until the executor arranges for it to be brought to us. The hospital staff will be able to advise you on the next steps, which will include applying to the hospital for the Medical Certificate of Death.

IF THE DEATH OCCURS IN A NURSING HOME OR HOSPICE

The staff of the nursing home or hospice will inform you of the death, and will help you to obtain the Medical Certificate of Cause of Death. They will also be on hand to advise you until you begin to make funeral arrangements with us.

IF THE DEATH OCCURS AT HOME

The first step is to inform the family doctor that death has occurred. He or she may write out the Medical Certificate of Death upon visiting the house, or you may need to visit the surgery.

IF THE DEATH IS REFERRED TO THE CORONER

In some situations the death may be referred to the coroner. In such cases the normal Medical Certificate of Cause of Death will not be issued, and you will need to wait for approval from the coroner before registering the death. We will always offer advice and assistance at this stage to minimise your distress.

Whatever the circumstances surrounding the death, we are on hand to offer advice and support during this most difficult period. Please do not hesitate to contact us at any time if you are unsure of which steps to take. We are here to be of assistance 24 hours a day, 365 days of the year.

REGISTERING A DEATH

A number of administrative processes must be carried out when a death occurs. The first hour and days following a death are traumatic, but it is important that specific procedures are followed.

Part of the process of officially recording a death is to contact the registrar for your area. If death occurred in Blackpool, it must be registered with the Blackpool Registrars; if in hospital, the death may be registered at the hospital registrar's office. However, if death occurred anywhere else in Lancashire, then the death can be registered anywhere in the county. We will take you to register and make the appointment, and a courtesy car is available as you make arrangements. *See page 19 for a list of Registrars in this area.*

THE REGISTRAR WILL ASK THE FOLLOWING QUESTIONS

- The full name and address of the deceased
- The date and place of birth
- The date and place of death
- The deceased's last known occupation
- Whether the deceased was in receipt of any state benefits or pension
- If the deceased is female, her maiden name
- The full name, address and occupation of the person registering the death

You will be provided with several official documents. While these may seem complicated to begin with, they enable you to carry out various parts of the administration process and so each has its own role to play. Please remember that we are always on hand to guide you through any paperwork, help you complete any documentation or simply point you in the right direction.

Green certificate - this is necessary for burial or cremation to take place. Should the funeral arrangements be for a cremation and the coroner be involved, this certificate does not exist.

Certified copy of the entry of death (*death certificates*) - this will be charged for individually. We will be able to guide you as to how much these certificates are and how many you will need.

BD8 Form - this is supplied by the Department of Work and Pensions, and relates to the deceased's state pension. You may also be offered a service to notify the Department of Work and Pensions by telephone called "Tell us once". The registrar will be able to explain this service in more detail.

Bereavement Registration Form - This will help to remove the deceased's name from mailing lists and databases, reducing the amount of unsolicited mail received to a particular address and also helps to protect against identity fraud.

Information Booklet "What to do after a death" - This booklet is issued by the Job Centre Plus, in conjunction with the Department of work and Pensions and will be an invaluable point of reference over the coming weeks.

OUR SERVICES

OUR SERVICES

We will help you to make the funeral arrangements and take care of all the necessary paperwork as well as liaising with doctors, hospitals and ministers as appropriate. A wide range of options is available, to help you pay fitting tribute to your loved one. We can usually accommodate most requests, so if you have something specific in mind, please ask us.

A COURTESY CAR

We provide each and every family the use of a courtesy car. This can be used for visits to and from the funeral home, florist, registrars office or doctor surgeries and any other essential locations. This car will also be offered to nursing, care and residential homes if necessary for staff to attend the funeral service to pay their respects.

FUNERAL VEHICLES

Transport is a key consideration when making funeral arrangements. A hearse is provided as part of our service, but limousines – which are chauffeur driven and can comfortably seat six or seven people are charged for separately in case you do not need or want them. A private car, seating up to four people is available as an alternative to a limousine.

ALTERNATIVE FUNERAL VEHICLES

We aim to accommodate any request for any type of alternative or specialist funeral vehicle to make that final journey that more personal. This vehicle maybe as well as, or instead of the traditional hearse and limousine. Should you have any requests, please do not hesitate to discuss these with us.

HORSE DRAWN FUNERALS

A traditional horse drawn funeral carriage is an imposing and impressive way to pay your respects to a loved one. Plumed horses, feathers and Victorian livery make a deep impression on all attendees as well as showing reverence for the departed. The drapes and feathers can be decorated in a variety of colours and styles as a personal tribute, while the horses are highly trained and accompanied by skilled handlers so as to ensure the dignified service your loved one deserves.

OBITUARY NOTICES

We can organise newspaper obituary notices for you, discussing your options and offering advice on appropriate wording in announcing the death. We can also provide personal family notices to accompany the obituary notice. The notice will be presented to you as a prayer card after the funeral. This card can be changed or added to, and additional cards ordered for other family members.

ACKNOWLEDGEMENT NOTICES

An acknowledgement notice is usually placed within a week of the funeral. This notice is a way of recognising the support of well-wishers and expressing thanks for flowers and cards, as well as thanking the minister. We will assist you in placing this notice by providing you with an example of an acknowledgement notice to follow and can help you personalise this prior to it being placed within the newspaper.

IN MEMORIAM NOTICES

In the following weeks, months and years after the funeral service you may need assistance in placing an 'in memoriam' notice to announce the anniversary and to mark this occasion. We are more than happy to help you with this and place this notice for you.

STATIONERY

Commemorative stationery creates a lasting memorial to your loved one and can be arranged inexpensively – please ask us for details.

Orders of service guide mourners through the events of the funeral; they can become a touching keepsake that evokes fond memories of the deceased whilst also serving a practical purpose. The order of service can feature information not directly related to the service itself, such as a message from the family to attendees, or perhaps information about a reception afterwards. A photograph of your loved one can also be featured.

“Thank you” cards for attendees allow you to acknowledge the presence of friends and relatives at the funeral. At this emotional time it may be difficult to speak to everyone personally, so a card goes some way towards expressing your sentiments.

“In memoriam” books let attendees record precious memories of the deceased or simply sign in a gesture of love and support; in this way they represent a profound way to mark the occasion. Reading the memories and experiences that attendees shared with your loved one can help you come to terms with your loss.

Bookmarks – These are an alternative option to an order of service and provide those attending the funeral service with a small keepsake with possibly a picture on and a small poem or verse.

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OUR SERVICES CONTINUED

THE PROVISION OF A COFFIN

We will always make a recommendation regarding this aspect of the funeral arrangements, and your funeral director will discuss this with you in order to help you make a suitable choice. If you wish, upon your request, guide you through a brochure with more details and descriptions on the provision of a suitable coffin or casket

Should you or the deceased have specific thought or requests, we will be more than happy to honour these.

PERSONALISED COFFINS OR PICTURE COFFINS

Personalised coffins, such as those featuring specialised designs or decoration can be arranged to give your loved one a truly unique final tribute

ENVIRONMENTALLY FRIENDLY COFFINS

Eco-friendly coffins are produced from material such as Wicker, Willow, Bamboo, Seagrass, Banana leaf and cardboard. More information about these “green” options can be found within this booklet on page 12.

CLOTHING

The deceased may be dressed in their own clothes, perhaps a favourite suit or dress. The act of choosing a final outfit can be a poignant one but one which marks your understanding of your loved one’s tastes.

If you would prefer, gowns are available in a wide choice of styles and colours and we can discuss in detail all of these options and give our personal thoughts and professional advice to help you make that choice.

CHAPEL OF REST

Our private chapel of rest is a peaceful, non-denominational space allowing you to spend time in the presence of your loved one in the days leading up to the funeral. Personal photographs and other memorabilia may be placed within the chapel with your relative as a mark of respect; this also makes the chapel a more familiar space and can assist with the grieving process. The chapel of rest is yours to use as you wish until the day of the funeral. Our chapel of rest is open to you at any time you wish. During a week day, between the hours of 8:30am and 4:30pm you may visit at a time convenient to you without prior appointment. During the early evening or weekends, please contact us an hour before you wish to visit to organise an appointment.

JEWELLERY AND PERSONAL ITEMS

Placing a small personal item with the deceased is a touching and personal act of love and respect, and represents a thoughtful final gesture. You can choose anything appropriate – it might be a piece of jewellery, letter, card, picture or favourite book. The material value of the item is less important than the sentiment behind it: this is a deeply meaningful act, and we would be glad to help you honour your loved one in this way.

RELIGIOUS SERVICES

A religious funeral service allows you to pay tribute to your loved one in a manner befitting their religious beliefs. If the deceased was a regular churchgoer, we can arrange for their own minister to take the funeral; alternatively, we can ensure that an appropriate member of the clergy is involved. We will do everything we can to arrange a funeral that shows the utmost respect for the beliefs of the deceased.

NON-RELIGIOUS EULOGY-BASED SERVICES

A funeral service centred on a eulogy is a deeply moving way to pay your final respects to a loved one. This type of service allows opportunity for reflection on the life of the deceased, as well as the experiences that made them so special to you. A eulogy-based service offers mourners a very individual outlet for their grief, and can be an important step in the process of letting go. We can offer advice on the best way to structure a eulogy-based funeral service – please ask for more information if you are considering this option.

HUMANIST SERVICES

Humanist services are becoming more popular, and represent a way to say goodbye to a loved one without feeling tied to religious convention. A Humanist service focuses on the values that characterised the deceased, and is perfect for non-believers. A great deal of flexibility is available when structuring this kind of funeral and we will help you to arrange a service that is an accurate reflection of your loved one's life.

FLAGS & STANDARD BEARERS

A national, military or political flag shows respect to the beliefs of the deceased and adds real individuality to the funeral service. Please ask us and we will be glad to help with your request. The presence of standard bearers, or a bugler to sound the Last Post, can be a very emotional aspect of the funeral, but one which shows the utmost respect to the life of your loved one.

MUSIC

Most families believe that the funeral service should reflect the character of the deceased, and music is an ideal way to achieve this. As a powerful reminder of a person's tastes, character and interests, a personal piece of music can be both poignant and uplifting, awakening memories in all attendees. We are part of the Wesley Music scheme, which allows us to source a huge variety of traditional and modern music. If you would like a particular piece to be played during the funeral, you do not need to provide a CD or cassette tape: we simply require the title and the name of the artist in order to provide the musical accompaniment that will become a fitting backdrop to the service. The Wesley Music website is available at www.wesleymusic.co.uk and provides full details on the service.

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OUR SERVICES CONTINUED

FLOWERS

Floral tributes are an important part of many funerals and can play a very personal role as a tribute to the deceased.

On the day of the funeral, flowers may be sent directly to our premises, where they will be handled with the greatest care. Afterwards, at your request, we can take suitable flowers to a local hospital nursing or residential care home, or place them on a family grave.

We are glad to work with your own florist or, if you would prefer, we can order flowers on your behalf. In this case the cost of the flowers will be added to the funeral account. Our florists can offer a home visit if this is more convenient for you.

FUNERAL PHOTOGRAPHY

Memories of your loved one are the most precious thing you can have. Funeral remembrance photography is provided by a dedicated and discrete professional photographer to record the events of a person's final journey in a sensitive manner for you to keep forever. These can be presented in a number of ways which we can discuss with you. The funeral may also be videoed in the same manner for you to cherish or share with those who were not able to attend.

CHARITABLE DONATIONS

You may prefer that, in lieu of flowers, donation be made to a charitable organisation of your choice – perhaps one which meant something to the deceased. We will collect all the donations for you before forwarding them, and can also provide you with a full list if you so wish. We can also provide a donation collection box which can be in place during and after the funeral service. This would allow those attending to place their donation in the collection box which would then be held by ourselves and added to any other donations already received.

Cash donations are held in our designated charitable donations account before being forwarded on to the organisation specified. In accordance with our policies, and to ensure your peace of mind, this account is completely transparent.

BEARERS

The role of pallbearer is a solemn responsibility at any funeral. Wherever possible, we prefer for the coffin to be carried into the funeral service, and to this end we provide uniformed bearers on the day of the funeral. However, we recognise that this can be a very important duty that family members may prefer to assume instead, so we actively encourage relatives to act as bearers.

ARRANGING A RECEPTION

After the funeral, a wake or memorial reception provides a good opportunity for mourners to share memories of the deceased in less formal surroundings. Remembering your loved one in a relaxed environment can play an important part in the healing process. Should you wish to hold a reception, we can arrange a venue and catering on your behalf. If you would prefer to host the reception in your own home, we can arrange an in-house caterer.

We are happy for the catering bill to be sent to us, for us to pay on your behalf; in such cases an additional charge of 10% of the catering account is applicable.

CREMATED REMAINS

There are many ways to create a unique and personal funeral for our loved one. If you have any specific requests in addition to the services outline here, please do not hesitate to ask and we will be only too glad to help.

There are many different options available when having the cremated remains of a loved one buried within a churchyard, cemetery or even at home. Please let us know what your thoughts are and we will guide you through the many options.

The scattering of ashes symbolises a final release and can be a turning point in the process of letting go. There are restrictions on where ashes may be scattered, but we will endeavour to honour all requests. Alternatively, the interment of ashes provides mourners with a focus for their grief and a specific spot to return to as they remember the

deceased. We are more than happy to hold on to the cremated remains for any period of time that you require. We will keep in touch with you to ensure this is what you still wish us to do given time.

MEMORIAL SERVICES

A memorial service may take place before the funeral service, after the funeral service or even instead of the funeral service at any time. It may take place to mark the anniversary of a loved one or because the funeral service has taken place elsewhere. We are more than happy to act on your behalf and organise a memorial service, taking care of detail as we would with a funeral service.

DISBURSEMENTS AND CHARGES

Disbursements are charges levied during the organisation of a funeral. These include fees for doctors, churches, ministers, obituaries, acknowledgement notices, and the cremation or burial itself. We will pay all applicable disbursements in advance on your behalf, to spare you the initial financial burden. This also allows you to settle the final cost in one single payment from the deceased's estate, rather than keeping track of many different bills. The list of disbursements, including our own professional fees and any additional services required, will be given to you in writing within a few days of the funeral being arranged. While we make every effort to ensure the accuracy of the figures we provide, the list is only a quotation, and prices are subject to slight alterations which are beyond our control. If the estate does not have enough money to pay for the funeral and you or your partner are receiving income support, housing benefit, family credit or council tax benefit, you may be entitled to help with meeting the costs. We also advise that you check whether any money is available from the following sources.

- The deceased's estate, such as money from bank and building society accounts.
- Any insurance policies or lump sum payments made by a pension scheme or relatives
- Bank or building society savings or National Savings.

The social fund may also make a contribution towards the cost of a simple funeral. This covers various areas of arranging a funeral, such as bringing the body home if the person died away from home but within the UK; the Death Certificate; a standard coffin; a contribution towards our fees; the chaplain and organist fees; and the cemetery or crematorium fees.

A funeral account will be sent to you ten days after the funeral has taken place. We respectfully request settlement of this account within thirty days; however, we recognise that in many cases this account may be passed to the family solicitor or accountant, which can delay matters somewhat. In such cases we do ask that you inform us of this, in order that we can await completion of the estate's matters and do not bother you unnecessarily. We adhere to the Code of Conduct set out by the National Association of Funeral Directors, and the Society of Allied Independent Funeral Directors, these legally binding contracts outlines the level of service and professional conduct you can expect from us. A copy of the Code of Conducts, along with our own Terms and Conditions, is available on request.

SIMPLE FUNERALS

A simple funeral is available on request, in accordance with the code of practice set by the National Association of Funeral Directors. This includes basic elements of our service such as a basic coffin and the burial or cremation, but the reduce price does not include elements such as a minister, doctors fees, the use of our chapel of rest and flowers. Additional elements such as those mentioned can be added to the simple funeral if you wish. Please ask for full details.

Our simple funeral service is also available through our website (www.jtbyrne.co.uk or www.simple-funeral.co.uk) and can be pieced together via email or over the telephone.

LEGAL MATTERS

When a death occurs, it is important to ascertain whether or not the deceased left a will. This may contain details of the funeral arrangements, as well as naming an executor (there may be several executors). It is the executor's task to ensure that the deceased's property and possessions are distributed according to the will, and that their funeral wishes are carried out. If there is no will, or the executor(s) is (are) unable to deal with the estate, Letters of Administration will be issued, which authorise you to proceed without being officially named as an executor.

The most important step to take in the probate process is to consult a solicitor; if the deceased has made a will, it may have been left with the solicitor for safe keeping. The solicitor will be able to take care of many of the issues surrounding the deceased's estate (including the will, problems of intestacy and grants), saving you considerable time and also money in the long term.

The solicitor will be able to provide sound advice as you deal with the various affairs of the estate. However, please don't forget that our friendly, caring staff are also on hand 24 hours a day to offer comfort and guidance with any aspect of the paperwork which accompanies a death.

DEALING WITH GRIEF

No two people experience grief in the same way. It is common to face a variety of emotions, which may seem overwhelming at times, but it is important to remember that grief is your way of dealing with your loss, and that these feelings are natural, unexpected though they may be. The most common reactions are pain, shock, denial, anger, anxiety and depression. Each emotion serves its own purpose, and each must run its course.

Support in dealing with loss is available from a variety of sources, and chief among these is the comfort of family members. However, you may feel the need to seek outside help, whether from the specialist support agencies listed in this brochure, or from our staff. Your family doctor will also be able to help with the many physical and emotional symptoms of grief.

Time is a great healer, and in due course you will feel more comfortable, but it is inevitable that some days will be more difficult than others. Please remember that our friendly, sympathetic staff are always just a phone call away, even after the funeral. If you find the grieving process very difficult, we can put you in touch with a counselling service whose professional advice and support can help you to move forward in your own life whilst respecting the memory of your loved one. For more information, call the Blackpool, Wyre & Fylde Counselling Centre on 0800 389 3801.

ENVIRONMENTALLY FRIENDLY FUNERALS

Increasing awareness of man's impact on the natural world has led to an increase in the popularity of environmentally friendly funerals. These specialised services provide an environmentally responsible way to pay tribute to a loved one. With a coffin made from renewable and biodegradable materials, and an environmentally sound burial site, a "green" funeral can be a moving tribute to a person's values in life as well as minimising the climatic impact of the final farewell.

Eco-friendly coffins are available in a wide variety of all-natural materials, and each is produced using environmentally friendly methods. These coffin consume less energy if used for cremation, and return to the earth over time if used for burial.

Wicker coffin

Willow coffin

Seagrass coffin

Banana leaf coffin

A cardboard coffin is free of unnecessary embellishments and has a pure simplicity that does not overshadow the personality of the departed. An intricate banana leaf coffin, meanwhile, is constructed around a frame entirely free of nails or screws, giving it a subtle elegance as well as making it a tribute to a loved one.

Bamboo coffins are made from a species of bamboo not eaten by pandas, making them a responsible way to say goodbye. Every Eco-friendly coffin is designed and constructed with the long-term sustenance of the natural environment in mind.

In a similar way, the burial ground itself can be environmentally friendly. Woodland burial sites are available across the country, and provide serene natural surroundings in which to lay a loved one to rest. As the coffin degrades naturally, it brings new life to the soil and encourages local plant growth. This cycle of rebirth can provide great comfort in times of grief whilst simultaneously offering a soothing natural backdrop to memories of a departed loved one.

The choice of environmentally friendly coffin and burial grounds is expanding steadily as this respectful option becomes more popular. Your funeral director will be able to advise you on the options available should you wish to take this route in preparing your loved one's funeral.

OTHER MATTERS TO RESOLVE

Various official bodies and agencies need to be informed of a death. Although this is very upsetting, it may be better in the long term as it can spare you any distress at a later date. We cannot list every eventuality, as everyone's circumstances are different, but these are the most common agencies to bear in mind. It is also important to remember to cancel appointments that the deceased may have made. Social Services – if the deceased was receiving meals on wheels, home help, day-centre care, or had an appliance issued.

- Hospitals and the deceased's GP
- The Inland Revenue
- Banks and building societies
- Post Office - the deceased's mail may need to be redirected
- Social Security Office - if benefits were being paid into the deceased's bank account
- Ongoing payments – insurance policies, rental/hire purchase agreements, standing orders and credit cards
- Household expenses – telephone, electricity, gas, insurance, and the television licence
- Property to be sold or rented

CONTINUING CARE

J T Byrne Funeral Directors are committed to providing care and assistance after the funeral service has taken place. We can offer support in a number of ways and should there be anything on your mind which you think we could assist you with, please do not hesitate to contact us.

That final resting place - It may take some time to find that perfect and fitting resting place for yo loved one's cremated remains. We are on hand to help guide you through the many different options and organise every last detail.

Memorials - There may already be a memorial headstone resting on a grave and we can organise the addition of an inscription, clean the memorial – which may include re-gilding or re-painting the existing lettering. We can also provide complete new memorial headstones and more information can be found on the pages following.

Dying Matters - In association with national programme known as dying matters, J T Byrne Funeral Directors promote open and honest discussion regarding the requests and options available to you when planning your own funeral service. We offer pre-paid funeral plans as well as a pre-arranged funeral service and are committed to promoting this through events within the local community.

Memorial Tree - Each year A memorial Christmas tree is in place throughout the December month at each of our premises. We will write to you nearer the time and invite you to place a memorial star upon the tree. Often the deceased's name is placed upon the star, a memory or even a phrase that was shared. You would be most welcome to call in person and place this on yourself or we are more than happy to do this on your behalf.

Festive Memorial Service - A festive memorial service is held during December each year. It is a time to gather, reflect and light a memorial candle in your loved one's memory. Festive carols will also be sung and there is a time afterwards to stay for refreshments. We will write to remind you of our service and invite you personally.

MEMORIALS

A memorial is far more than a simple marker with the name of the deceased. It is a lasting tribute to their life and memory, and represents a final gift to a loved one. Whether the style you choose is classic or contemporary, it is essential that you feel comfortable with the choice you make.

The process of arranging a memorial is a different process for every family. You might have very clear ideas about the memorial, or you may never have considered this element of the funeral arrangements in any depth. Your funeral director will work closely with you to ensure that you are aware of the many options available.

Choosing the wording on the memorial is a significant step to take. As well as the order of names and dates, you may wish to include a personal message that will stand the test of time. A grave marker usually becomes a place of pilgrimage for loved ones, a place where they can feel closest to the departed; with this in mind it is important to compose a message that will recall warm memories as well as the sadness of loss.

The shape and colour of the memorial are also important in making it unique. Traditional rectangular or arched designs have a timeless and ageless quality, while book designs or floral detail can reflect the character of your loved one. More contemporary designs, such as football shirts or hearts, are also available, and a photograph of the deceased can help to keep memories fresh for visitors to the grave.

The process of having the memorial placed can be one of closure, allowing you to finally come to terms with your loss. Where an existing memorial is in place, the headstone will probably need to be removed prior to the funeral. The stone may be kept elsewhere until you are ready to have it inscribed.

When choosing a stone, it is important to choose a design and material that meet with cemetery regulations, harmonise with the surroundings, and will withstand the weathering that comes with time. At some point in the future you may wish to add extra inscriptions, and this may influence your choice of monumental masonry. Please ask your funeral director for our memorial brochure, which will help you to decide on the most appropriate memorial.

We will speak to stonemasons and cemeteries on your behalf, to ensure all the permits and paperwork are in place, and to spare you the practical and emotional burden of this final gesture.

PRE-PAID FUNERAL PLANS

Many people now take advantage of pre-paid funeral plans, which allow you to plan and pay for your funeral in advance. The money you pay is held in a trust fund and is guaranteed to cover the costs of the agreed funeral plan, regardless of how much these costs may rise in the years to come. We offer pre-paid funeral plans from Golden Charter, the UK's leading independent provider of funeral plans.

Pre-paid funeral plans can spare your family the painful and often costly process of organising your funeral when you die - amid the confusion and sorrow of loss, they can take some comfort from the fact that the funeral arrangements are taken care of. This type of funeral plan also gives you control over your own funeral service, allowing you to choose the type of service you want rather than leaving it to chance. The wide variety of available plans provides flexibility and scope for planning a unique personal service.

A pre-paid funeral is the perfect way to plan for the future, and the peace of mind it provides is immeasurable. Planning this chapter of your life in advance is a gift to yourself: as the years pass, you know that your final arrangements are already dealt with. It's also a gift to your family as it spares them the emotional and financial worry of planning your funeral.

As an alternative to a pre-paid funeral plan, a pre-arranged plan is another convenient way of safeguarding your wishes for your own funeral. With this option, you can specify the way you want your funeral to be arranged, and your estate pays the fees after your death rather than everything having to be pre-paid. This plan gives you the peace of mind from knowing that whatever the future holds, your wishes for your funeral are sure to be carried out. The difference is that while a pre-paid funeral requires up-front payment but guarantees that costs will not rise, a pre-arranged funeral guarantees the type of funeral but can be subject to price changes in line with increasing funeral costs.

PRE ARRANGED FUNERAL PLAN SERVICE

We actively encourage open and honest discussion with regard to a person's wishes for their own funeral service. In partnership with "dying matters", which promotes the knowledge of choice and making those all important decisions and letting those close to you know the choices you have made.

We recognise that it may not always be possible for people to pre-pay for their funeral arrangements, although we firmly believe that this is the best way to secure the costs of the funeral and register your wishes. This is why we offer a service, completely free from any fees or charges which allow you to pre-arrange your funeral without having to pay for it in advance. Our pre-arranged funeral service works in the same way as a pre-paid funeral plan although you do not pay in advance. We will sit with you in the comfort of your own home or at any of our premises and detail all of your requests, wishes or needs. These will be recorded securely and referred to when needed. These requests can be altered at any time you wish. The funeral arrangements will be carried out and conducted as requested and the funeral services will be paid for at that time.

USEFUL TELEPHONE NUMBERS

Blackpool Victoria Hospital	01253 300000
Blackpool Victoria (General Office)	01253 303723
Fleetwood Hospital (General Office)	01253 306000
Rossall Hospital	01253 655101
Preston Royal Hospital	01772 522536
Lancaster Royal Infirmary (General Office)	01524 583200
Trinity Hospice	01253 358881
Blackpool Registrars	01253 477177
Blackpool Victoria Hospital Registrars	01253 303723
Fleetwood Registrars	0845 053 0021
Preston Registrars	0845 053 0021
Lancaster Registrars	0845 053 0021
Lytham Registrars	0845 053 0021
Wyre Borough Council	01253 891000
Wyre Borough Council (Fleetwood, Poulton & Preesall Cemeteries)	01253 887662
Carleton Crematorium & Cemetery	01253 882541
Lytham Park Crematorium & Cemetery	01253 735429
Age Concern Blackpool & District	01253 622812
Blackpool & Fylde Counselling Centre	01253 356624
Child Bereavement Trust	0845 3571000
Fylde Area Cot Death Society	01253 723523
SANDS (Still Birth & Neonatal Death Society)	0207 4365881
Ripples & Resilience (support following a bereavement for children)	01253 359385
Cascade (Counselling & support for children around death experience)	01253 358881
National Association of Widows	01254 853029
Samaritans	Blackpool: 01253 622218
	Lancaster: 01524 61666
	Preston: 01772 822022

Cruse Bereavement Care	0870 167 1677
Or Bereavement Line	0845 758 5565
Lesbian & Gay Bereavement Project - Helpline	020 7403 5969
Office (weekdays)	020 8200 0511
Bereavement Benefit Claim	0845 6088602
Bereavement Register	01732 460000
Social Services	01253 866130
Fylde Coast Medical Services	01253 305895
Citizens Advice	01253 867563
Fleetwood Police Station	01253 876611
National Association of Funeral Directors	0845 230 1343
Society of Allied Independent Funeral Directors	0845 230 6777
Golden Charter Pre Paid Funeral Plans	0800 833 800
J T Byrne Memorials	01253 863022
	01253 776281

**THE ADDRESSES
FOR THE
VARIOUS LOCAL
REGISTRARS ARE
AS FOLLOWS:**

(Please remember,
an appointment
is necessary)

BLACKPOOL

Blackpool Town Hall
Municipal Building
Corporation Street
Blackpool
Lancashire, FY1 1NF
Tel: 01253 477177

FLEETWOOD

Fleetwood Library
North Albert Street
Fleetwood
Lancashire, FY7 6AJ
Tel: 0845 053 0021

LANCASTER

Georgian House
4 Queen Street
Lancaster
Lancashire, LA1 1RS
Tel: 0845 053 0021

BLACKPOOL

General Office
Victoria Hospital
Blackpool
Lancashire, FY3 8NR
Tel: 01253 303723

LYTHAM

Registration Office
The Library
Clifton Street, Lytham
Lancashire, FY8 5EP
Tel: 0845 053 0021

PRESTON

County Hall
Preston
Lancashire, PR1 8SE
Tel: 0845 053 0021

NOTES





J.T. BYRNE EST. 1989
FUNERAL DIRECTORS

85 Victoria Road East
Thornton Cleveleys
FY5 5BU
Telephone: (01253) 863022

Email: enquiries@jtbyrne.co.uk

1 Low Moor Rd
Bispham, Blackpool
FY2 0PA
Telephone: (01253) 500536

1 Beach Road
West View, Fleetwood
FY7 8PS
Telephone: (01253) 776281

Website: www.jtbyrne.co.uk

Golden Charter
Funeral Plans



Qualified independent family Funeral Directors with two generations of expertise